

## **Terms and conditions**

### **1. General:**

These terms and conditions will apply to all relations between the company IT Dream, s.r.o., with its registered seat at Ružindol 369, PSČ: 919 61, Slovenská republika, ID No.: 44 908 351, registered in the Commercial Registry held by the Regional Court in Trnava under the file number: 24544/T and its customers regarding sale of products owned by IT Dream, s.r.o. to its customers.

Orders and deliveries will be processed only on the basis of the following terms and conditions. Customers have the possibility to print them out and to read them carefully. The terms and conditions of IT Dream, s.r.o. applies exclusively. Oral agreements need the explicit written confirmation by IT Dream, s.r.o. Differing terms and conditions of customers are disregarded. By placing an order, the customer accepts our general terms and conditions.

### **2. Orders:**

For orders, our e-shop system shall be used. The customer shall undertake to give the required personal data truthfully and completely. An order shall get its legal force only after email confirmation by IT Dream, s.r.o. The customer shall be charged for additional expenditures in result of missing or incorrect information supplied by him. IT Dream, s.r.o. reserves the right to refuse orders without indication of reasons. In such a case, the customer shall be informed by email after placing of the order.

### **3. Prices:**

For ordered services, the prices valid on the day of placing of the order shall apply. The price-list published on our homepage shall be applicable. All prices include the currently valid V.A.T. All prices are made in U.S. Dollar (\$).

### **4. Dispatch:**

Kind and route of dispatch shall be chosen by IT Dream, s.r.o. If the customer wishes a different kind of dispatch (e.g., insured dispatch etc.), he shall have to bear all extra costs. If the delivery address differs from that of the customer, he shall have to indicate this in the contact form expressly and to indicate the differing address of delivery truthfully and completely. Ordered products will be send on customers e-mail or mobile application access.

### **5. Payments:**

All payments for services shall be made via GoPay Payment Gateway. Only after the amount has arrived on the account indicated by us, the dispatch of the order shall be arranged. More information regarding this form of payment shall be found on the web page of the provider of this service available on: <https://www.gopay.com>. By payment via GoPay Payment Gateway the customer declares that he is familiar with the conditions of using this payment method. Subscription method shall be paid monthly based. The first monthly Subscription Fees will be invoiced promptly after free period time showed at beintouch.io page. Subsequent montly Subscription Fees will be invoiced at least each 30 days until the Subscription will canceled at beintouch.io page.

## **6. Cancellation by Customer:**

The customer has the possibility to cancel the order before the end of the second calendar day after the day of placing of his order. The cancellation must be transmitted by email to [info@beintouch.io](mailto:info@beintouch.io) within this period, and it must include the customer's personal data. In case that advance payment was already made, the amount shall be restituted. If the cancellation does not arrive within this period, the customer's amount of the order has to be paid in any case. If the customer has already made an advance payment, no restitution of the costs can occur in case of non-observation of the cancellation period.

## **7. Warranty:**

IT Dream, s.r.o. always endeavors to supply the products of best quality. Nevertheless, slight divergences due to low products qualities can neither be excluded completely nor be regarded as a loss of quality. False deliveries and evident defects shall be notified to [info@beintouch.io](mailto:info@beintouch.io) within 2 weeks after delivery; the customer's full address must be included. IT Dream, s.r.o. bears the costs for the return of the faulty product and for the renewed dispatch of the order to the delivery address. Otherwise, given the electronically nature of the product, withdrawal from the contract, exchange or taking back of a dispatched delivery is not possible, and no other claims can be made to IT Dream, s.r.o.

## **8. Copyright:**

All copyrights of the products remain with IT Dream, s.r.o. Customers and third parties are not authorized to multiply and/or resell products of IT Dream, s.r.o. The customer or third parties are not allowed to copy or reproduce the whole website or parts of it (especially pictures). If the person shown does not agree with the publication and the product exclusively by IT Dream, s.r.o., this must be notified to IT Dream, s.r.o. either by email to [info@beintouch.io](mailto:info@beintouch.io) or by telephone. In this case, the products are immediately removed from the site [www.beintouch.io](http://www.beintouch.io) or mobile application.

## **9. Data Protection:**

IT Dream, s.r.o. shall process and/or save all personal data received from the customer on placing of the order only for the purpose of processing of the order and shall not make them available to third parties.

## **10. Users conditions and duties**

User must be more than 13 years old. If you younger, you cannot use our services yet. We not tolerate for objectionable content or abusive users. If you see any objectionable content send us mail on [info@beintouch.io](mailto:info@beintouch.io). Administrators remove flagged objectionable content and ejecting the user who provided the offending content in 24 hours.